

Bid Corrigendum

GEM/2025/B/6578519-C12

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)
2. Buyer uploaded ATC document [Click here to view the file](#).
3. OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 50 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 50 percent. Bidders are bound to accept the revised quantity or duration.
4. Buyer Added text based ATC clauses

2ND TENDER CORRIGENDUM **(03.12.2025)**

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Section V- Disinfection Service:-

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3. NUMBER OF MANPOWER & SCOPE OF WORK FOR CRITICAL AREAS

SCHEDULE-VI

Sl. No.	AREA (CRITICAL)	NO. OF ATTENDANTS PER SHIFT	DUTY TIMING	DISINFECTION ATTENDANTS REQUIRED	SCOPE OF WORK
1	ICU (ANAESTHESIA)	1 PERSON EACH SHIFT	Morning- Evening - Night	3	ALL PATIENT CARE AREAS IN ICUs, OTs, STERILE CORRIDORS, INCLUDING DIALYSIS UNIT, C-ARM ROOM
2	MICU	1 PERSON EACH SHIFT	Morning- Evening - Night	3	
3	CTVS(ICU)	1 PERSON EACH SHIFT	Morning- Evening - Night	3	

4	NICU	1 PERSONEACH SHIFT	Morning- Eveni ng - Night	3	M (Radiol ogy), CAT H-LAB (C ardiology) , LABOU R ROOM (METHOD & PROCE DURES A S ATTAC HED Belo w).
5	PICU	1 PERSONEACH SHIFT	Morning- Eveni ng - Night	3	
6	ICCU	1 PERSONEACH SHIFT	Morning- Eveni ng - Night	3	
7	SICU	1 PERSONEACH SHIFT	Morning- Eveni ng - Night	3	
8	3 rd FLOOR OT + S EPTIC OT	1 PERSONEACH SHIFT	Morning- Eveni ng - Night	3	
9	4 th FLOOR OT	1 PERSONEACH SHIFT	Morning- Eveni ng	3	
10	CTVS OT	1 PERSONEACH SHIFT	Morning- Eveni ng - Night	3	
11	DIALYSIS	1 PERSONEACH SHIFT	Morning- Eveni ng - Night	3	
12	RADIOLOGY	1 PERSONEACH SHIFT	Morning- Eveni ng - Night	3	
13	CATH-LAB	1 PERSONEACH SHIFT	Morning- Eveni ng - Night	3	
14	LABOUR ROOM	1 PERSONEACH SHIFT	Morning- Eveni ng - Night	3	
TOTAL				32	

4. NUMBER OF MANPOWER & SCOPE OF WORK FOR NON-CRITICAL AREAS

SCHEDULE-VII

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Sl. No.	AREA (NON-CRITICAL)	DISINFECTION ATTENDANT REQUIRED	SCOPE OF WORK
1	OBG WARD	1	OPDs, CORRIDORS, GENERAL WARDS INCLUDING NURSING STATION, PROCEDURE ROOM, DRESSING ROOM, LABORATORY, STORE ROOM, BLOOD BANK, CENTRAL COLLECTION AREA <i>(METHOD & PROCEDURES AS ATTACHED. Below).</i>
2	GYNAE-EXT & ENT(FEMALE) WARD	1	
3	CTVS WARD	1	
4	UROLOGY WARD	1	
5	NEUROLOGY WARD+ ENT(MALE) WARD	1	
6	CARDIOLOGY WARD	1	
7	PEDIATRIC GENERAL WARD	1	
8	OPHTHALMOLOGY WARD	1	
9	SURGERY MINOR OT	1	
10	BLOOD BANK	1	
11	ORTHOPEDIC WARD	1	
12	MALE SURGERY WARD	1	
13	FEMALE SURGERY WARD	1	
14	PRIVATE WARD	1	
15	LEVEL-C	1	
16	CASUALTY/EMERGENCY	1	
17	NEURO-SURGERY WARD	1	
18	ONCOLOGY WARD	1	
19	DERMATOLOGY WARD	1	
20	CSSD	1	

21	FEMALE MEDICINE WARD	1
22	MALE MEDICINE WARD	1
23	ENDOSCOPY & BRONCHOSCOPY ROOM	1
24	COLONOSCOPY & ENDOSCOPY ROOM	-
25	CENTRAL COLLECTION CENTRE	-
26	MICROBIOLOGY LAB	1
27	PATHOLOGY LAB	1
28	BIOCHEMISTRY LAB	1
29	PHYSIOLOGY LAB	1
30	FORENSIC MEDICINE	1
31	RCC	
	(A) 3 rd FLOOR WARD(76 BEDS)	A. 12
	(B) 2 nd FLOOR(24 BEDS)	B. 3
	(C) DAY CARE(15 BEDS)	C. 1
	(D) ENDOSCOPY ROOM	D. 1
	(E) MINOR OT(BRACHY THERAPY)	
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Annexure-I: Mandatory Checklist of Essential Documents (on bidder's letterhead)

Subject: Pre-conditions/Eligibility conditions/Mandatory information & Documentation and Technical Parameters for Bid Evaluation of Tenders

A.	Eligibility Conditions for Bid Submission	Self-Assessed Compliance	Page No.
1.	<p>The bidder must have experience of rendering Housekeeping Services in a Government Hospital (Central/State/UT) or Autonomous Medical Institutes (Central/State/UT), engaging minimum 300 workers in each hospital for 03 continuous financial year out of preceding 04 financial years i.e. FY 2024 - 25, FY 2023 - 24, FY 2022 - 23, FY 2021 - 22.</p> <p>OR</p> <p>The bidder must have experience of rendering Housekeeping Services in a Government Hospital (Central/State/UT) or Autonomous Medical Institutes (Central/State/UT), engaging minimum 400 workers in each hospital for 03 continuous financial year out of preceding 04 financial years i.e. FY 2024 - 25, FY 2023 - 24, FY 2022 - 23, FY 2021 - 22.</p> <p>OR</p> <p>The bidder must have experience of rendering Housekeeping Services in a Government Hospital (Central/State/UT) or Autonomous Medical Institutes (Central/State/UT), engaging minimum 500 workers in each hospital for 03 continuous financial year out of preceding 04 financial years i.e. FY 2024 - 25, FY 2023 - 24, FY 2022 - 23, FY 2021 - 22.</p>		
2.	<p>The bidder must have annual turnover of Rs.4.00 Crore (Four Crore only) per annum for rendering the services as stated in point no.1 above for 03 continuous financial year month out of preceding 04 financial years i.e. FY 2024 - 25, FY 2023 - 24, FY 2022 - 23, FY 2021 - 22.</p> <p><u>Note:</u> Experience and satisfactory work experience certificate issued by Head of the institution/authorized signatory must be annexed with bid</p>		
3.	<p>All the prospective bidders must quote for all the services asked for in the tender document. Conditional/partial bidding would summarily be rejected.</p>		

Subject: Pre-conditions/Eligibility conditions/Mandatory information & Documentation and Technical Parameters for Bid Evaluation

D	Technical bid evaluation parameters	Marks scored	Remarks
Profile of the firm/bidder Total: 20 Marks (Marking scheme for each parameter below: Full Compliance: 20 marks)			
1.	Defined Organogram (provide documents such as but not limited to pay roll, appointment letter, etc.)	4 Marks	
2.	Documented Remuneration Policy in Sync with Law (provide documents).	4 Marks	
3.	Quality of HRD (training/job enrichment/job rotation) & Quantity of Human Resource personnel with details of educational qualification in sync with anticipated job	4 Marks	
4.	Compliance with the statutory obligations, (Provide documents such as but not limited to ESI, EPF, payment of Bonus, Gratuity, etc.)	8 Marks	
Sub Total:			
Financial Strength of the firm/bidder Total: 80 marks			

1.	<p>Certified Audited Balance Sheet of three consecutive years in (04) four years (2024-25, 2023-24, 2022-23, 2021-22).</p> <p><i>Marking scheme: Full Compliance: 5 marks, Partial Compliance: 2.5 marks</i></p>	5 Marks	
2.	<p>Value of executing a single contract for providing service as per eligibility criteria mentioned at Annexure-I of the tender document:</p> <ol style="list-style-type: none"> 1. For more than or equal to Rs 24 crore - Marks (25/25) 2. For more than or equal to Rs 20 Crore but less than 24 Crores - Marks (20/25) 3. For more than or equal to Rs 16 Crore but less than 20 Crores - Marks (16/25) 4. For more than or equal to Rs 12 Crore but less than 16 Crores - Marks (12/25) 5. For more than or equal to Rs 8 Crore but less than 12 Crores - Marks (8/25) 6. For more than or equal to Rs 4 Crore but less than 8 Crores - Marks (4/25) <p>For Experience, single completed contract running for 3 (three) continuous years without any break during the financial years 2024-25, 2023-24, 2022-23, 2021-22, will be considered. Copies of the following documents mandatorily need to be produced (in case the bidder fails to submit any of the following documents the experience will not be considered).</p> <p>a). Certificate duly certified by the Statutory Auditor</p> <p>b). Copy of the contract/ Purchase order/ extension letter without any break showing continuous services for a minimum period of one year. Satisfactory performance certificate issued by the client with work executed amount and completion date.</p> <p>Note: The value of contract inclusive GST will be considered</p>	25 Marks	

3.	<p>Average Turn Over of the bidder for 3 (three) continuous financial years in the preceding 4 (four) Financial Years(2024-25, 2023-24, 2022-23, 2021-22) based on its audited financial statement. (Turnover should be inclusive of GST)</p> <ol style="list-style-type: none"> 1. Average annual turnover of above Rs 55 Crore - Marks (25/25) 2. Average annual turnover of more than or equal to Rs 45 Crore but below 55 Crore- Marks (20/25) 3. Average annual turnover of more than or equal to Rs 35 Crore but below 45 Crore- Marks (16/25) 4. Average annual turnover of more than or equal to Rs 25 Crore but below 35 Crore- Marks (12/25) 5. Average annual turnover of more than or equal to Rs 15 Crore but below 25 Crore- Marks (8/25) 6. Average annual turnover of more than or equal to Rs 4 Crore but below 15 Crore- Marks (4/25) <p>Audited financial statement of (2024-25, 2023-24, 2022-23, 2021-22) certified by the statutory auditor to be submitted.</p>	25 Marks	
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4.	Number of workers deployed against a single contract as per eligibility criteria mentioned in the tender document:	25 Marks	
1.	Number of workers deployed more than or equal to 500 (25/25)		
2.	Number of workers deployed more than or equal to 450 but less than 500 in a single contract - Marks. (20/25)		
3.	Number of workers deployed more than or equal to 400 but less than 450 in a single contract - Marks (15/25)		
4.	Number of workers deployed more than or equal to 350 Nos but less than 400 Nos in a single contract - Marks (10/25)		
5.	Number of workers deployed more than or equal to 300 Nos but less than 350 Nos in a single contract - Marks (05/25)		
	For Experience, single completed contract running for 3 (three) continuous years without any break during any of the financial years (2024-25, 2023-24, 2022-23, 2021-22) will be considered. Copies of the following documents mandatorily need to be produced (in case the bidder fails to submit any of the following documents the experience will not be considered).		
	a). Certificate duly certified by the Statutory Auditor		
	b). Copy of the contract/ Purchase order/ extension letter without any break showing continuous services for a minimum period of one year. Satisfactory performance certificate issued by the client.		

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.

3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)